

Hurricane Matthew

American National's thoughts are with everyone in the path of Hurricane Matthew. We're committed to helping you protect what you value most and we hope you will find the following resources helpful while dealing with this natural disaster.

Before the storm

- Remain aware of weather conditions in your area
- Secure your home and property
- Make sure you and your family have a family disaster plan
- Heed all storm and tornado warnings

Visit <http://www.anpac.com/hurricane-preparation/> for more information.

Filing a Claim

If you need information about emergency payments or help filing a claim, we encourage you to **call our 24-hour claims hotline at 1.800.333.2860**. Or, if you have access to a computer or smartphone, you can **start the claims process at AmericanNational.com**. You can also **visit your agent's office** for personalized service.

We urge you to file claims immediately, no matter how minor the damage may appear. Eligibility for federal disaster assistance from the Federal Emergency Management Agency, if it becomes available, can be affected by whether or not a claim has been submitted to your insurer.

Living Expenses

If you've been displaced by the storm your policy may provide coverage for temporary living expenses. Please save all of your expense receipts and contact either our 24-hour claims hotline (1.800.333.2860) or your agent for specific details about what your policy covers.

Cleanup

Please follow the orders of local authorities in regard to entering areas around damaged property. If your property is damaged, please wait to make repairs until an adjuster can complete a property inspection. If immediate action is absolutely necessary to prevent further damage, you should make sure it's safe to make repairs and take time to thoroughly document the damage. All repair-related receipts should be saved so they can be included in claim reports.

If you're involved with storm cleanup in any capacity, please exercise caution. Storm debris can create perils and hazards that may not be readily evident. Visit anpac.com/cleanup for information about safe and effective cleanup strategies.

Recovery Resources

FEMA also has some resources available for you during the recovery period. They can be viewed at <https://www.ready.gov/hurricanes>.